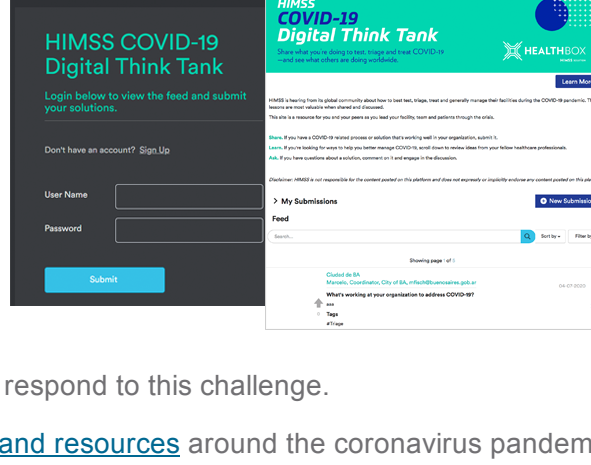


## HIMSS Builds Solution for Healthcare Professionals to Exchange Insights Amid Crisis

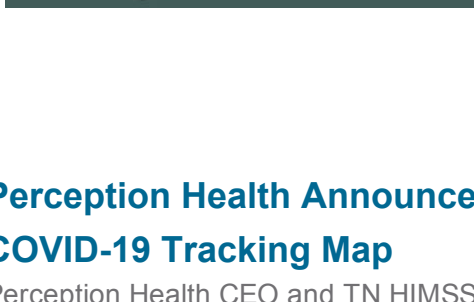
In light of the COVID-19 crisis, the TN HIMSS chapter is taking all necessary precautions toward containment of the virus. More than ever, we as an industry are proudly committed to driving innovation and education to help our healthcare systems effectively respond to this challenge.

In addition to providing the [latest news and resources](#) around the coronavirus pandemic, the national HIMSS organization has developed a [Digital Think Tank](#), in partnership with [Healthbox](#), where **healthcare professionals across the globe can share best practices for how to test, triage, and treat patients, and manage their facilities during the pandemic.**

TN HIMSS wants to hear your thoughts: **what role will health IT play in the COVID-19 battle?** To be featured in our [running blog post](#), please contact Tom Mitchell at [tom.mitchell@stratipointadvisory.com](mailto:tom.mitchell@stratipointadvisory.com). We appreciate your participation during this challenging time.



## Chapter News



### Telehealth Supports the Fight against COVID-19

Throughout the crisis, telehealth has been an important tool for treating infected patients and minimizing overall exposure. CMS and private payers are recognizing the value of the technology following lifted HIPAA restrictions and expanded coverage.

[Read more.](#)

### Perception Health Announces New COVID-19 Tracking Map

Perception Health CEO and TN HIMSS President-Elect Tod Fetherling discussed the company's new map that tracks COVID-19 cases across U.S. counties, ultimately helping hospitals, cities, and counties find the greatest areas of need. Watch the whole interview [here](#).



### Stand by for Summit20

As many of you know, Summit20 was postponed until further notice. We are hoping to hold the event in Fall 2020, so be sure to look out for potential dates and sponsorship opportunities in the near future.



### Clearwater Compliance Offers a Complimentary Service

To aid information security teams in managing the rapid transition to a remote workforce, [Clearwater](#) is providing its customers and other healthcare providers a complimentary **Teleworking Systems Discovery and Analysis service**. Contact Clearwater's [Steve Spalding](#) for more information.

### Telehealth's Role in Mental Health and Substance Abuse

With the ongoing threat of COVID-19, telehealth is becoming a major element of substance use disorder (SUD) treatment. Both during and after treatment, patients can receive ongoing individual therapy or psychiatric care. [Read more.](#)



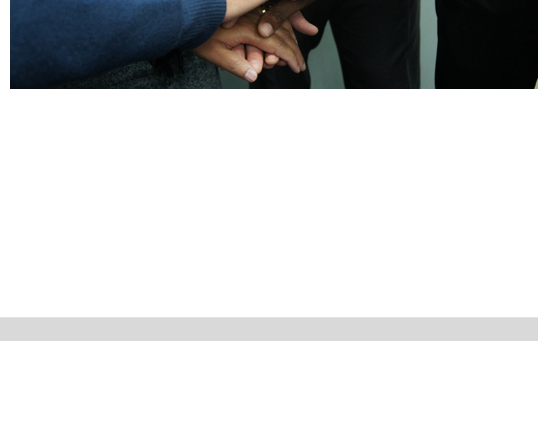
### Trevecca Nazarene University Launches New Master's Degree in Public Administration

Trevecca has launched a new master's degree program in Public Administration. The program has some unique features, including a three-course minor sequence: Data Analytics, **Healthcare Administration**, Project Management, or Human Resources Management. Learn more [here](#).

### Be Part of TN HIMSS!

[Join here](#) to get access to our events, education and networking opportunities.

And, be sure to follow us on [Twitter](#), [Facebook](#) and [LinkedIn](#). You can also connect with other members and local health IT leaders by joining our exclusive [LinkedIn group](#).



## Sponsor Spotlight

### HCtec

#### How long have you been a TN HIMSS sponsor?

HCtec has been an Annual Sponsor of TN HIMSS since 2018.

#### What services or solutions does your company offer in the health IT space?

Headquartered in Brentwood, Tenn., HCtec helps hospitals nationwide reduce operating costs, improve quality, and optimize labor forces with highly specialized healthcare IT skills staffing, project-based consulting, and service desk and application-managed services support. We have a singular focus on hospitals and healthcare systems and a decade of deep experience with 250+ clients in all major lifecycle phases of clinical and business applications (as well as other technology areas and needs), delivered via flexible IT people solutions.

#### What do you see as the biggest value of being a TN HIMSS sponsor?

We greatly value the relationships we've been able to form through our partnership with TN HIMSS. Through Tiffany and the Board's leadership, TN HIMSS has brought together some of the best minds in Health IT, and we've been able to form exceptional working and personal relationships with healthcare providers, technology experts, and consultants in the Nashville area.

#### What events have you previously sponsored, and which was your favorite?

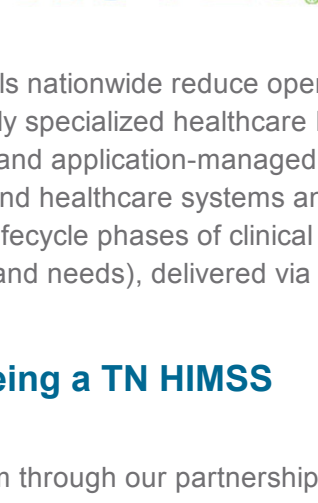
Since 2018, we've had the opportunity to sponsor the Annual Member Reception every summer at our office in Brentwood, Tenn., and it's quickly become a favorite of ours. With over 70 attendees each year, it's enabled us to share our space with the greater Nashville HIT community and connect over drinks and snacks, good conversation, and an always exciting raffle prize.

We are also looking forward to hosting our second CIO Dinner later this year. Our team provides support to CIOs across the country, and these dinners allow us to focus and continue to learn about the needs of hospital and other healthcare services in Nashville. Each dinner gives us new perspective and knowledge of the health IT space.

#### How is your company responding to COVID-19?

Technology has played a fundamental role in healthcare transformation over the last 10 years, and it is our mission to provide innovative healthcare IT people solutions to enhance healthcare services and patient care. As COVID-19 continues to spread across the country and will likely continue to affect hospital systems into 2021, **our team has been able to quickly help hospitals adapt to remote support, allowing flexibility and increased focus on patient care and emergency responses.**

Many hospitals are faced with rapidly increasing patient demands and the risk of provider and support absences causing operational interruptions. Our clients are concerned about filling gaps as resources become ill, as well as the security of their workforce working remotely. With a surge in need for support of patient-facing technologies, such as patient portals and telehealth systems from our hospital clients, **our 24/7 managed services team has enabled our hospital clients to rapidly roll out these new technologies.**



## Newsletter Sponsor



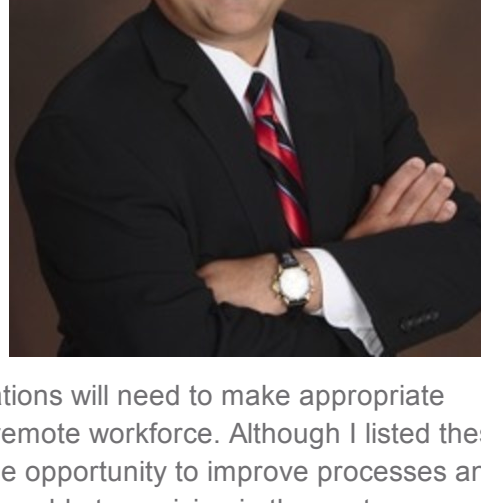
## Member Spotlight

### Peyman Zand

Vice President, [CereCore](#)

#### What do you see as the biggest challenges and opportunities in HIT following the COVID-19 crisis?

CIOs and HIT teams will be faced with several challenges, including acceleration of telehealth platforms, updates to the Business Continuity Plans and the associated Business Impact Analysis, and the expansion of digital health modalities for patient care. All of these changes will require robust governance and appropriate change management, both internal and external to the organization. Finally, the organizations will need to make appropriate changes to accommodate the expansion of the remote workforce. Although I listed these as challenges, they also represent a considerable opportunity to improve processes and reduce costs in ways that healthcare has not been able to envision in the past.



#### What do you see as the biggest value of being a TN HIMSS member?

TN HIMSS is an engaging community and the team (board members, ambassadors, etc.) makes a concerted effort to facilitate networking opportunities and connecting with peers. The chapter also has several programs that both groom the future leaders in healthcare and meet the needs of existing leaders. Finally, the close collaboration between TN HIMSS and many other organizations strengthens the viability of this chapter.

#### What has been your favorite TN HIMSS activity or event during your time as a member?

I enjoy the networking opportunities at the events and particularly the face-to-face meetings and gatherings of healthcare leaders to discuss addressing challenges or coming up with innovative ways to help our prospective companies and each other.

#### What is the last book you read?

[The Price We Pay: What Broke American Healthcare – And How to Fix It](#) by Dr. Marty Makary.

#### What is your favorite place to vacation?

My family and I are hikers, so we spend a lot of time visiting different locations in the Appalachian Mountains.

## Industry News

[HealthStream to Provide COVID-19 Rapid Response Training & Platform Free of Charge for State of Tennessee's Alternate Healthcare Facilities](#)

[HCA, Google Cloud Launch COVID-19 Data Sharing Platform](#)

[EvidenceCare Announces New, Free Clinical Decision Support System for Treating COVID-19](#)

[Qualifacts Reports U.S. Behavioral Health Agencies Facing Business-Continuity Crisis](#)

[Hospital Group Pivots in Unusual Way to Help Employees By Creating Telehealth Jobs](#)

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